Project Documentation

Project Name:	Axis Bank Neo Connect for Tally	Doc Date:	05/10/23	A
Doc Name :	Product Manual	Version:	Ver. 1.3.	

Introduction

Background	Neo Connect for Tally is a unique Tally add-on by Axis Bank to seamlessly integrate banking and the accounting experience. The plugin is compatible with the Tally ERP 9 and Tally Prime.
The Benefits offered	 View the real-time balance of Axis Bank Current Account Pay vendors directly from Tally Fetch real-time bank statements in the Tally ERP Auto bank reconciliation Payments initiated from Tally will be auto-reconciled No manual entry is required in Statement Reconciliation Manage beneficiaries directly in Tally View real-time transaction status
Scope of the document	 Overview - Process, Features & Customer Support Model Pre-Requisites - System and Access Getting Started - Registration and Installation

Section 1: Overview

A. Process - How Does the Plugin Work?



B. Neo Connect for Tally- Value Proposition

Connected Banking

View the Bank balance and fetch the bank statement in Tally

Easy Tracking

Get the real-time transaction updates for all the payments

Pay vendors

Initiate payments to all the vendors directly from Tally

Auto Bank Reconciliation

End-to-end automated reconciliation process

Security

Highest measures of security are implemented to ensure a safe ecosystem for transactions

C. Customer Support Model

Product Support Details

FPR	Email Address	Level
Technical Support Representative	support.axisbank@linkapitech.com	Level 1
Management	gaurang.d@linkapitech.com	Level 2
Product Team	technology@linkapitech.com	Level 3

Section 2: Pre- Requisites For Installation

Minimum Software Requirements for Tally

a. Licensed version of Tally ERP



*Refer to the about section in Tally

b. Tally Versions - Tally ERP 9 6.6.3 & above and Tally Prime

Product	Version & Updates Ctrl + Alt + 1	License & Services	Ctrl + Alt + L
Tally	Series A Release 6.6.3 (Latest)	Serial Number Valid till	10-May-2023
POWER OF SIMPLICITY	TDLs: 1 of 1 loaded	Account Id	@gmail.com
Tally ERP 9			

** Refer to the Gateway of Tally

Note: For upgrades or extending your TSS (Tally.Net) subscription please visit https://tallysolutions.com/tally-upgrades/ or reach out to Tally Care or your preferred Tally Partner

Access to the Axis Current Account

1. The user must have access to the Approver/Authoriser account to approve the transactions

Profile		
2 GEN		
Approver		
NI		×
CLOSE	Proceed	

2. The access to the mobile number linked with the Axis Bank account for one-time passwords

Demo Requirements

- 1. 1-hour demo and installation slot
- 2. Access to the registered email address for setting the password

Section 3: Getting Started

Step 1: Registration

Registration on LinkAPI website & Installation of p	olugin in Tally	One-time Bank registration process for connected banking
1. Go to the website "axisbank.linkapitech.com"		
A registration page will be seen on the homepag	ge of the website	
$\leftrightarrow \Rightarrow \mathcal{C}$ a axisbank.Inkapitech.com		បំ ជ 🔭 🖬 🥮 🕸
KLINKAPI TECH	Help & Suppo	ort How It Works? D Login
Smart and Powerful Plugin that integrates banking	Let's Get Star Contact Person Name Contact Person Name	Company Name
features on Tally	Mobile Number	Email Address
A next-generation banking solution that traditional	Mobile Number	E-mail Address
Experience features like Auto Reconciliation, Vendor Deserver, Autor Reconciliation, Vendor	State	ERP Serial Number
your ERP. It unifies banking with accounting making evendsy lives of businesses seamless and simple	Select	ERP Serial Number
	Password	Confirm Password
	Password	Confirm Password
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	Ge	t OTP



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et's Cet Sta inter Person Name able Mumber Dethil assessed 	Cert off Cargany Name Email Address Email Address ExtP Sarkal Number T3X56709 Confirm Paseword Confirm Paseword

3.Enter the details. And click on the "register now" button

Contact Person Name	Company Name
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State	ERP Serial Number
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Password	Confirm Pasaword
OTP	
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4. On Successful registration, a verification email will be sent on the LinkAPI registered email address



Step 2: Downloading the plugin

1. The customer can login into the portal and download the plugin directly into his system





Step 3: Plugin Installation

1. Click on F1: Help



2.Go to TDL and Add ons



3.Click on Manage Local TDL



4. Click on Yes for TDL startup

TDL Configuration

Load selected TDL files on startup

5. Select the file path and load

IDL Configuration		
Load selected TDL files on startup	15	
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7. The plugin will now be visible on the Gateway of Tally



Section 4: Connected Banking

1. Login

The users have to use their registered mobile number and password to login into their Tally Axis Plugin

1. Click on the Axis Tally plugin



2. Enter the registered mobile number and the password (Use the mobile number and password registered at the LinkAPI Registration portal)



3.After a successful login, the customer will be able to see the following menu screen



Note: The menu will be only visible after successfully completing the one-time registration (Steps presented in the following section)

2. One time Bank Registration

This feature allows the users to link the Axis Current account with the Tally ERP

1. Click on the Registration Management menu option



2. The instructions for the linking of the Axis plugin will be displayed on screen



3. The first time user will be redirected to the Axis Bank website

Authorise permission		Link your account with LINKAPI
Corporate Legin Retail Login	MPIN Login	 Initiate Rayments directly from your preferred platform
		Easy Reconciliation
Corporate id *		Enhanced Security with Two-Factor Authentication
De Logie 61 -		Real-time Payment Status updates
Passord		1
Username/Password is incom	rect	
Proceed		

4. The user can login into CIB Account using his Corporate ID, User ID and password to initiate the linking request and select the approver to which the linking request will be sent



5. The user accepts the Terms & Conditions and proceed

understand that this integration will allow me to initiate payment instruction	s from within ERP application instead of logging into I	Danit's
latail/Corporate Internet Banking Platform.		
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The standard terms and conditions related to Avia Bank Internet Banking will	be applicable at all times. To view visit <u>www.aslababk</u> .	6875
I have reed the Term & Conditions		
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6.A success message will be displayed to the user that the account registration request has been successfully initiated.

	Link your account with LINKAPI
	Real-time visibility of Account Balances
	Initiate Payments directly from your preferred platform
Congratulations	Easy Reconciliation
congratulations.	Enhanced Security with Two-Factor Authentication
Your account(s) registration on LINKAPI has been successfully initiated.	Real-time Payment Status updates
The account(s) will be linked post authorization from your approver.	

7. The customer login into the Axis Bank IDP Portal



8.Go to the approvals due section



9.Select the request and approve it by entering the OTP

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10. The authorisation is completed and the Axis account is successfully linked with the Tally ERP



11. The approval will be reflected in the Tally ERP also

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3. Check Balance

This feature allows the users to activate their bank account ledgers and view bank balance for the

corresponding account number directly in Tally

1. All the bank account ledgers will be visible to the customer. A screen showing all the Bank account Type ledgers will be displayed to the customer



2.The customer can select the Axis Bank Account ledger and enable

Bank Configuration (in Dev	reloper Mode)		AXIS Bank Demo	X 14 fm/b
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3.Once the bank account ledger has been enabled successfully. The customer will be able to view his account balance directly in Tally.

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Account Balance												
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Ave Sagar	-	958 00 C	2023-06-13	4 93 628 0	4,93,628.00		_	-	Balance Fetched Successfully			

4.The customer can configure multiple Axis Bank accounts in Tally using the "Configure Bank Account" option



Key Fields	Description
Enable	To allow an Axis Bank ledger/account number to be linked successfully with the Tally ERP
Disable	To delink an Axis Bank ledger/account number from the Tally ERP
Configure Bank A/C	Allows the multiple Axis Bank accounts to be linked with the Tally ERP

4. Beneficiary Management

This feature allows the users to fetch the details for their beneficiaries directly from their Bank Account portal and Add or Manage beneficiaries directly from Tally

1. Select the bank ledger

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2.Click on the add beneficiary button

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3.Fill in the beneficiary's details in the menu opened

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4. The request is submitted for authorization to the Axis Bank portal

5. Post successful authorization the beneficiary details will start to reflect in the Tally

6. The customer needs to link the added beneficiary with the corresponding party ledger

6.1. Click on Link Bene to the ledger option



6.2. Select the party ledger with which the mapping has to be done





6.3. The bene is successfully linked with the ledger



7. The customer can now start making payments to all the added and linked beneficiaries

Key Fields	Description
Selecting the Bank Account Ledger	This will be the bank account for which the beneficiaries are to be added or managed
Add Beneficiary	 An option is provided to add a beneficiary directly from Tally. The following details need to be entered Beneficiary Name Beneficiary Nickname Beneficiary Account Number Beneficiary IFSC Code
Link Bene to ledger	A feature provided to map a beneficiary with a ledger
Beneficiary Name	The account name to which the payment is to be made
Beneficiary Nickname	Alias name for the beneficiary
Beneficiary Account Number & IFSC	The Bank Account number and the IFSC code to which the transaction is to be made

5. Vendor Payment

This feature allows the users to securely initiate the payments directly from the Tally

1. Select the enabled bank ledger and the date range to view the payment vouchers



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2. The customer will be able to view all his initiated and pending vouchers in the dashboard

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3. The customer can create a new voucher using the "Create Payment" option. The users can also initiate the pre-created vouchers as well

3.1. Click on the Create Payment option



3.2. Create a voucher with all the details



3.3. Save the details

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3.4. The created voucher will start reflecting in the main dashboard

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e L No	edger	Axis Sagar		_									For 1-May-23	12 Period
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4.Select the entry for which the payment has to be initiated and click on the "Pay Now "button





5. Enter the OTP to confirm the payment





6.The payment is submitted to the Axis Bank portal for authorisation

7. The customers can view the status of their transactions using the "Refresh Status" button



Key Features	Description
Bank Ledger	The ledger containing the linked bank account number to initiate the payment with
Period	The date range for which the vouchers will be visible
Create Payment	An option to create a new payment voucher
Filter by Mode	To filter the transaction by the payment mode selected - NEFT, IMPS, RTGS
Filter by Status	To filter the transactions by their payment modes- Success, Pending, Pending for Approval, Failed
Pay Now	To initiate the transactions
Refresh Status	To check the latest status of the transaction
Help & Support	To raise a query with the LinkAPI Tech Support Team

6. Statement & Reconciliation

This feature allows the users to reconcile the bank statement directly in Tally.

1. Select the bank ledger and the date range for which the bank statement is to be fetched.

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2. Select the entry to be reconciled.

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3. Click on create/match voucher.



4. The details are auto-fetched from the statement in the voucher, and the customer can select his voucher type.

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6. The entry is now reconciled

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Key Features	Description
Create/Match voucher	Create - Allows the user to create a new voucher Match - An option to reconcile an entry with a pre-created voucher
Unreconcile	To remove the reconciliation of the wrongly reconciled entry
Reconcile	To fully reconcile a matched entry
Filter by status	A convenience feature to allow users to view the entries as per their reconciliation status

FAQs

Onboarding

• What is the process of getting the Axis Tally Plugin

The customer needs to register with his details at https://axisbank.linkapitech.com/

• How does the customer receive the plugin

• How can the customer subscribe to avail of the plugin services?

Free Trial	7 days from the date of registration
1-year Subscription Fee	Rs.5000 + 18% GST

• What is the payment process?

The customer can directly pay through online transfers by clicking the "Renew Subscription" button available on login in the Tally Plugin

• The customer enters the wrong Serial No./License No

Kindly mail the old and the new (correct) license numbers to: <u>support.axisbank@linkapitech.com</u> from the customer's registered email ID. Kindly mention the registered Mobile no in the email

• The customer is asking to get his registered Email ID/Mobile no changed

Kindly mail the old and the new (correct) email addresses to <u>support.axisbank@linkapitech.com</u> from the customer's registered Email ID. Kindly mention the registered Mobile no in the email

• The client is unable to download the TCP file, the download shows failed, network error or any absurd screen comes up while downloading

Kindly inform the support team at suppport.axisbank@linkapitech.com.

Also, use the link -

https://axisbank.linkapitech.com/tally/download/LATPL_TALLY_PRIME.tcp -Tally Prime

https://axisbank.linkapitech.com/tally/download/LATPL_TALLY_ERP9.tcp - Tally ERP 9

Still, if the issue persists, the team can get in touch with the support team over the email

• The client is getting Subscription not found error or the subscription is active but it is still asking to renew the subscription

Kindly mail the the issue with the screenshot to: support.axisbank@linkapitech.com

Also, mention the registered Mobile number in the email

• The customer is getting an error message as Invalid Credentials

Kindly mail the issue with the screenshot to: support.axisbank@linkapitech.com

Also, mention the registered Mobile number in the email

Issues in File Installation

• Customer gets "T0001" error(wrong file path) while installing plugin in "Manage local TDL" section

This error arises because the file path and/or file name are incorrect. The client needs to provide the exact path and file name as present in file properties, matching every case and ensuring no space is there. If copy-paste doesn't work enter the path manually and correctly

• TCP file doesn't load up in ERP 9

ERP 9 version should be updated, version 6.6.3 or beyond

• The client has an admin tally on the cloud and wishes to use it on systems connected to it

Will have to upload the TCP file on the cloud itself by coordinating with their cloud service provider. They cannot integrate a plugin file on the desktop with Tally which is hosted in the cloud.

Alternatively

The client needs to login to the customer portal on the tally solutions website with admin license no and upload the TCP file there post that there's no need to install files on different systems that all can access, just that they'll need to enable it

Step 1 - Ask to upload the bank plugin Tcp file on the customer portal of the tally

Step 2 - Add on bank plugin in TDL configuration setting after altering the setting

Step 3 - Update the tally license from license management from the tally application

• In ERP 9 under the 'Manage local TDL' section getting a T0014 error

Upgrade to the latest ERP 9 version. It should be equal to or greater than 6.6.3

• ERP 9 software is crashing after installing the tally plugin

Need to upgrade the tally to the latest version

• Not able to paste file path in Tally ERP 9 while loading TDL File

For tally ERP 9, the object name can be copied by using the shortcut Ctrl+Alt+V, not Ctrl+V

Queries related to Plugin

• The customer has multiple accounts with the Axis Bank

The customer can register his multiple bank accounts through the "New Registration" in the registration management feature

• The customer has multiple maker accounts

The customer can initiate requests from their respective User ID for authorization to the respective authorizer for authorization

• The customer wants to send the payment advice to the respective beneficiaries

The feature for sending payment advice to the beneficiaries is under development and will be available in the later versions of the plugin

• Can the customer add beneficiaries directly from Tally?

Yes, the customer can initiate requests to add beneficiaries

• Customers can make payments to which accounts

The customer can make payments to the accounts that are authorized as beneficiaries in the Axis Bank CIB portal

The customer is receiving the "Duplicate Transaction" error during payment

The customer shall write to the LinkAPI support team at support.axisbank@linkapitech.com along with the screenshot of the error. The support team will connect and guide the customer to initiate the payment

The customer wants to add multiple beneficiaries through Tally

The customer can initiate requests for beneficiary addition through the Tally plugin one by one. The authorizer can approve all the raised requests at once through the CIB portal

• Can a transaction status reflected as failed in Tally be debited from the bank account later

Once the status of the payment is updated as "Failed" in Tally, the amount will not be debited

 Customer gets "T0001" error(wrong file path) while installing plugin in "Manage local TDL" section This error arises because the file path and/or file name are incorrect. The client needs to provide the exact path and file name as present in file properties, matching every case and ensuring no space is there. If copy-paste doesn't work enter the path manually and correctly

• The customer is concerned about data security

Link API doesn't use any of the information for any purpose except to service the features in the Tally Plugin without the consent of the user

• Can customers initiate duplicate transactions through the Tally Plugin

Once the payment is in the initiated/pending/ success stage, the customer will not be able to re-initiate the payment.

Only transactions that have not been initiated or have failed can be initiated for payments

• The security provisions for maintaining data integrity

The system is hosted over an ISO 27000-compliant system

All data transmitted to and from the web application is encrypted using HTTPS

The transaction cannot be processed without the approval of the authorizer

Backups & and DR in place for data management and recoveries

Support Details

• Support team contact details

Email: support.axisbank@linkapitech.com
Phone number: +91-7569610750
TAT for response: Within 24 hours on working days
Timings: Monday-Friday (10:00 a.m 5:30 p.m.)

ANNEXURE

A. Subscription Process On Portal

1. Click on "Click here to activate subscription"

*	INKAPI TECH		Home	Logaut
:::::	Your Plugin st	Congratulations!	idy to use.	
	TallyPrime		Tolly Download Plugin for Tally ERP 9	
	Subscription Start Date 29 Apr, 2023	Subscription End Date 05 May, 2023	Active Serial Number	
		Click here to activate subscritption		

2. On clicking "Click here to activate subscription" a pop-up window will open for the customer to enter the GST number.



		Congratulations! Your Plugin subscription has been activated & is ready to use.	
	Tal	1991 N 22	¥
::::	Download Plug	Enter GST Number	for Tally ERP 9
	Subscription Start Date 03 Sep. 2022	State Che provided BM namme will be displayed on the Nex Canvert for Taty subscription involve. 2 One substrate, the CBT number reach to excellute. SUBMIT SKIP	Active Serial Number
	l.	Click here to activate subscritption	

Note :

- The customer can fill in the GST number and click on "Submit"
- If the customer does not want to fill in the GST number, he can click on "Skip"
- The GST number is a non-editable filled once filled and submitted, cannot be modified
- The GST number filled will published on the invoice generated on the subscription of Axis Bank Neo Connect for Tally

3. On clicking on submit, a window screen will open, reflecting the account details for any customer wanting to make manual payments directly into the account.

×.	INKAPI TECH		Hame Lagout
	_		_
	Tal Download Plug	1 Year Paid Subscription Plugin for Tally Accounting Software ₹ 5900.00	for Tally ERP 9
• • •	Subscription Start Date 29 Apr. 2023	Fer sending payment in our account directly Account Holder Namer- LinkAP] Tech Privata Limited Account Number: 2LAPT(15992/27613 IFSC Coder- Intosonoses	Active Serial Number
		OR PROCEED TO PAYMENT GATEWAY CLOSE	

4. If the customer wants to make a payment via Payment Gateway, click on the "Process Button". The customer will be reflected on the payment gateway screen

NTT Data Premet Sorvicer		NTT Datta Promot Senten
PAYMENT MODE	Credit Card	Amount Payable
E Credit Card	Credit Card Number 01 ~ 2023 ~ CVV	₹ 5900.00
Debit Card	Name On Card	LINKAPI TECH PVT LTD
Net Banking	Bank Name	Transaction ki :
Pay Using UPI ID/VPA		TXVmN01xToOCNmY8dM32BiZr3GTy
🚔 Wallets		
Bharat QR	Billing Details	
	Mobile Number 🖾 mXyXXk@IXXXXXXXX	
	Cancel Pay Now	
	By clicking Pay Now you are agreeing to Terms & Conditions	
Wester Was	SafeKey VISA 👥 🔐 📰 👫 BuPaya 🍩	VEX.2 (B)
		-

4. The payment status will be reflected to the customer as below

• Success Status

Transaction M	Thereasy is conversion and a state of the	
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Bank Transition Id.	264	
Payment Transaction Date:	36-Day-2013	
page will be radio	ict to dankgeart in Fracons Cf Indianal to danklingeni.	

• Failed Status

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Annual (1900-20) Bank Terranetin M
Back Terranction M: MA
Payment Transaction Dete: 28-Sep-2020
page with in reduced in a databased in a databased.

B. Subscription Messages on Tally

Case 1: The subscription is expiring today

			10 C 57 S				
Axis Login (In	Developer Mode)		AXIS Bank Demo			×	



Case 2: Message reflected a few days/1 days prior to the expiration of the Trial period

			- 596 M				
Login (In	Developer Mode)		AXIS Bank Demo				×
			Dear Customer,				
		Your	hee trial expires in 1 days. Renew now at https / ibank Snikapitech comito continue etjoying por	Day Mar			
		Mol	services				
		Pas	1100000000	Sector Sector			
			Too. of Ru				
							-
	11 1		10 A A A A A A A A A A A A A A A A A A A	and the second sec	1.00		

Case 3: The customer can view their subscription information details directly on their Tally ERP under the Plugin Registration Info

GOLD	K Germany	Y Date	(Deltarger	9.00 Te	- Shank	EELAN	E Eriel	P:Piki	Failed
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C. Email Communications

- The email reminders will also be sent to the registered email IDs of the customers starting 4 days prior to the expiry of the free trial/subscription.
- The reminders will be sent to the customers post 4 days after the expiry of the free • trial/subscription



- Review your details and confirm the renewal to enjoy uninterrupted services.

If you need any assistance, reach out to us at support.axisbank@linkapitech.com

We appreciate your trust in us and look forward to serving you.

Note: If you have already paid or subscribed, kindly disregard this email. Thank you.

Best regards, Team Link API Tech - Tally Plugin